

AMALA COLLEGE OF NURSING AQAR (2022-2023)



CRITERION 6 – Governance, Leadership and Management Key Indicator 6.1– Institutional Vision and Leadership

Metric No. 6.1.2 Effective leadership is reflected in various Institutional practices such as decentralization and participative management.

SUBMITTED TO



National Assessment and Accreditation Council

AMALA COLLEGE OF NURSING



(An undertaking of Amala Cancer Hospital Society) Amala Nagar P.O., Thrissur-680 555, Kerala, India.

Minutes of Student Grievance Redressal Cell Held on 08.01.2022

Student Grievance Redressal cell was held on 8th January 2022 at 2.00 pm at Conference Hall after receiving grievance letter from second year B.Sc. Nursing students regarding presence of non-edible objects (hair, stones) in the mess food.

Members Present:

- 1. Prof. Dr. Rajee Reghunath
- 2. Sr. Litha Lizbeth
- 3. Dr. Sr. Merly John
- 4. Sr. Moly Thomas
- 5. Mr. Arun Mohan V
- 6. Ms. Margret James, Student Representative
- 7. Ms. Seena A F, Student Representative

Agenda of the meeting

- 1. Report of previous meeting
- 2. Mess meeting with mess manager

Discussion of the Agenda

- Meeting started with a silent prayer at 2.00 pm in the conference hall. Action taken report of the previous meeting was presented. Renovation of the hostel completed and shifted the students to the new hostel.
- Plan mess meeting with mess manager: Principal enquired the students about their food problem. Students raised their issues regarding presence of stones and hair in the food. They planned to conduct a mess meeting after 2 days.

Action Taken Report:

Sl. No.	Date	Grievance	Action taken report	Date of Implementation
1	08.01.2022	Changing the menu and ensure healthy and safe food	Mess Meeting was conducted on 10.01.2022 and discussed the problem with mess manager. They decided to modify the menu from the transfer on the conducted on the	01.02.2022

Principal

Prof. Dr. RAJEE REGHUNATH

PRINCIPAL

AMALA COLLEGE OF NURSING

AMALA NAGAR P.O., THRISSUR-680 555

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(An undertaking of Amala Cancer Hospital Society) Amala Nagar P.O., Thrissur-680 555, Kerala, India.

Minutes of Student Grievance Redressal Cell Held on 06.02.2023

Student Grievance Redressal cell was held on 6th February 2023 at 2.00 pm in the Conference Hall after receiving grievance letter from hostel students regarding acid fly attack in hostel.

Members Present:

- 1. Prof. Dr. Rajee Reghunath
- 2. Sr. Litha Lizbeth
- 3. Dr. Sr. Merly John
- 4. Sr. Moly Thomas
- 5. Mr. Arun Mohan V
- 6. Ms. Margret James, Student Representative
- 7. Mrs. Archana Jayakumar, Student Representative

Agenda of the meeting

- 1. Report of previous meeting
- 2. Request for mosquito net and pesticide spraying in hostel

Discussion of the Agenda

- Meeting started with a silent prayer at 2.00 pm in conference hall. Action taken report of the previous meeting was presented. Mess meeting was conducted and menu was modified as per the discussion in the meeting.
- Request for mosquito net and pesticide spraying in hostel
 Principal, Dr. Rajee Reghunath enquired the students about the acid fly bite.
 Students raised their issues regarding the acid fly bite and skin problems faced by them. The students raised the need of mosquito net.

Action Taken Report:

Sl. No.	Date of Meeting	Grievance	Action taken report	Date of Implementation
1	06.02.2023	Acid Fly attack	Meeting was conducted on 06.02.2023 and discussed the problem with Principal, Hostel Warden and maintenance department. In the meeting they decided to fix window net and planned pesticide spray monthly once	09.05.2023



PRINCIPAL

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